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Personal data policy for The North Denmark Region

This personal data policy has been prepared in cooperation between the Capital Region of Denmark, Region Zealand, the Region of Southern Denmark, the Central Denmark Region and the North Denmark Region.

The North Denmark Region uses information about citizens, users and patients as part of our day-to-day work. This personal data policy explains how we process and protect personal data.

What is personal data?

Personal data is any information that relates to an identifiable natural person, for example:

- name
- address
- Civil registration number (CPR number)
- health information
- genetic data
- ethnic origin
- religion
- marital status
- social aspects
- criminal convictions

How we obtain personal data

The North Denmark Region receives your personal data if you are admitted to one of our hospitals or if you are in contact with the region in some other way. We also receive your personal data from others outside of the region, such as public registers, private hospitals, hospitals in other regions, doctors with a private practice, municipalities or other public authorities.

In accordance with our duty to provide information, we will inform you whenever we receive or collect information about you. We will always provide you with the information you are entitled to receive, such as the basis and reason for why we are processing your data.

How we process personal data

The North Denmark Region is responsible for ensuring that the processing of personal data is in accordance with legislative principles. This means that we must process personal data legally, fairly and transparently.

Therefore, we only process your personal data if this is permitted by legislation or if you have given your consent. Consent is always voluntary and you are free to retract consent at any time.

We collect and process personal data for specific purposes, for example patient treatment, health planning, research and social sheltered housing.

We only process personal data that is relevant, sufficient and necessary to achieve the purpose for which the data was collected.

The personal data we process as part of our day-to-day routines must be correct and up-to-date. When we become aware of mistakes in personal data, we will rectify them.

We will erase your personal data when we no longer need it. However, we will store personal data for a longer period if the law requires us to do so, for example personal data in patient records.

As part of the day-to-day routines at the North Denmark Region, we sometimes transfer personal data to parties outside the region. We will only share personal data on the basis of legislation, your consent or at your request.

What processing your data means?

Processing is the activity or activities your data is used for. For example, data collection, registration, processing, storage, publication, adjustment/amendment, searches, transfers, comparing/merging and erasure.

Security

The North Denmark Region collects and processes personal data in a manner that ensures protection of your privacy. The common regional information security policy is the framework of the region's own policies, guidelines etc. on information security.

The North Denmark Region is responsible for a number of essential functions, including operating hospitals and patient treatment. Therefore, in cooperation with relevant national bodies, the region monitors its digital infrastructure and processes personal data for security purposes

[See the common regional information security policy](#)

Data transmission to recipient countries outside the EU and EEA

The North Denmark Region transmits personal data to recipients outside the EU and EEA in situations where it is appropriate and where it helps ensure you the get best possible course of treatment. Transmission includes both actual transmission of personal data and read-only access for support.

The North Denmark Region works with researchers abroad in many contexts. Before the Region initiates research with collaboration partners in third countries, it ensures that the rules for the specific type of research are followed, and that it is legal to transmit personal data to the relevant country outside the EU and EEA.

Transmissions to third countries always depend on a specific assessment in accordance with Part 5 of the General Data Protection Regulation.

Security breach

We will notify you as quickly as possible should there be a personal data security breach which we determine entails a high risk to your rights, including discrimination, identity theft or fraud, financial loss, damage to reputation or social consequences.

[You can read more about notification of security breaches here](#)

Your rights

We are obligated to inform you of your rights when we process your personal data. For example, you have

- The right to access information regarding the region's processing of your personal data
- The right to correct incorrect personal data about you

- The right to restrict the processing of your personal data (e.g. if the accuracy of the data is unclear)
- The right to object
- The right to have your personal data stored by the region erased. However, note that, as a public authority, we are required to be able to document the basis on which we have based a ruling or a decision, and therefore we only have limited access to erase personal data.

[Read more about your rights and how to exercise them](#)

Complaints

Contact the North Denmark Region if you are dissatisfied with the way in which we process your personal data.

You can also lodge a complaint directly with the Danish Data Protection Agency if you believe that the North Denmark Region is processing your personal data contrary to data protection legislation. You should always contact the North Denmark Region first.

[Read more about lodging a complaint on the Danish Data Protection Agency website](#)

Visiting websites

The North Denmark Region's websites use cookies to improve the user experience and to collect statistics. A cookie is a file that is saved on the device (computer, smartphone, tablet or other device) you use when you access the region's websites.

The region's websites contain links to other websites. The region is not responsible for the content on those websites.

[Read more about our use of cookies](#)

Contact

The North Denmark Region's contact information
Region Nordjylland
Niels Bohrs Vej 30
9220 Aalborg Ø.
Tel. 97 64 80 00
Email: region@rn.dk

Contact the region's data protection officer (DPO)

[See information about how to contact the data protection officer at the North Denmark Region](#)

Godkendt

Denne persondatapolitik er godkendt i Region Nordjylland af I-sikkerhedsledelsen den 7. marts 2024.